

Beverley Motorhome Hire - Terms & Conditions

Drivers

- Drivers must be **over 20 and under 80 years of age**, (21 to 79 inclusive, there is an insurance loading for drivers over 70) and have held a full driving licence valid for the relevant vehicle for at **least two years** prior to the commencement of hire. Driver's licence must be free of endorsements **except for minor speeding or parking offences** (drivers with more than 6 penalty points may be subject to an insurance loading). **Drivers who passed their test after 1996 may be restricted on the weight of motorhome they are permitted to drive, please telephone to check.**
- Licences must be produced at the time of vehicle collection. In the case of UK photo card licences **both the card and the counterpart** paper licence must be produced. Visitors from abroad must produce a valid unendorsed domestic driving licence or international driving permit.
- The price covers one named driver; additional drivers may be added at an additional charge of £10.00 per driver per day (subject to any endorsements).

Insurance

- Fully comprehensive insurance for the use in the UK is included within the hire charge. **The insurance is only valid for the period of the hire**, thus any late return would automatically constitute a traffic offence under the Road Traffic Act. Invalid insurance means the driver and main hirer become personally liable for any accident damage to the motorhome, third party property and third party personal injuries. Insurance cover is for the vehicle and equipment only. Personal possessions are not covered; hirers are advised to take out holiday insurance.
- A £750.00 damage deposit/Bond is payable at commencement of hire, if the vehicle is returned in good condition, **whole and undamaged, with a clean interior, cooker, oven & empty chemical toilet tank** and no other excesses to be charged, the deposit will be refunded within 14 days. Should the condition of the vehicle be otherwise; then repairs, replacements or cleaning costs will be charged against the deposit. If the hirer is found to have damaged the vehicle by negligence (i.e. no other person or vehicle is involved) the hirer will be responsible for full rectification costs which will be charged against the deposit. Front and rear bumpers, overcab mouldings, roof lights, windows, wing mirrors and external doors are typical components prone to damage by negligence. **Failure to return the vehicle in a clean (particularly the hob, fridge & chemical toilet) condition will incur a £150.00 valeting charge & a charge of £75.00 will be made for unemptied chemical toilet tanks.**
- **Hirers travelling abroad** will require a minimum of continental comprehensive insurance, and Euro Breakdown cover which will be supplied by Beverley Motorhome Hire at an additional cost to the hirer of **£15.00 per day.**

Reservations

- Select a departure date.
- Telephone to confirm availability and advise us of any special requests or extras. Your telephone booking will be held for 3 days.
- Pay deposit of £250.00 per week (or part week), by credit/debit card/bank transfer. Booking Confirmation will be sent to you with your balance details and an invoice for the balance will be sent to you approx. 14 days before the due date; **Please note full payment is required 30 Days before the start of the hire period.**

Cancellations

- Should the hirer cancel the booking and the cancellation is more than 6 weeks before the rental start date they will forfeit their deposit, if less than 6 weeks but more than 2 weeks before the rental start date, they will forfeit 50% of the hire fee, less than 2 weeks they will forfeit 100% of the rental fee. **Hirers are advised to obtain their own holiday insurance to safeguard against such eventualities.** We reserve the right to cancel the booking before commencement of hire if the named driver's licences are invalid or do not comply with the requirements in the terms and conditions. In this case you will forfeit the booking deposit and hire charges already paid.

Collection and returns

- Vehicles are available for collection between **1500hrs and 1700hrs** and must be returned between **0930hrs and 1030hrs** unless otherwise arranged in writing. Failure to comply with these will result in the hirer being surcharged at the rate of **£50.00 per hour** or part thereof for the **first 3 hours** and thereafter the **balance of the security deposit** together with any additional costs incurred by the company. No refunds will be given for an early return of the vehicle.
- The hirer acknowledges delivery of the vehicle **clean** and the contents free from any defect or damage and complete other than as specified by the company on the inventory/damage declaration form. **The hirer is advised to check the vehicle thoroughly before leaving the Company's premises.**
- Upon return the Company's representative will check the vehicle for **damage, cleanliness (particularly the hob, fridge & chemical toilet)**, etc; including the condition of the tyres and windscreen which are not included in the Company's insurance cover, any such damage is the hirer's responsibility. Failure to return the vehicle in a clean (particularly the hob, fridge & chemical toilet) condition will incur a **£150.00 valeting charge & a charge of £75.00 will be made for unemptied chemical toilet tanks.**

Liabilities

- We accept no liability for replacement vehicle costs, travel or accommodation costs or any other consequential loss claims arising from motorhome breakdown; fair wear and tear excepted accident or any other such related causes. **All accidents and any damage (no matter how minor) to either the exterior or interior including tv/dvd etc must be reported immediately by telephone to Michael Smith on +44 7739 344434.** This will enable us to order parts etc so that the vehicle can be repaired upon your return for the next hirer. For motor accidents, an accident report form must be completed at the termination of hire.
- The hirer shall be liable for all costs and expenses incurred for speeding, parking fines, congestion charges and for any other offences committed against the Road Traffic Act or traffic regulations.
- The hirer shall be responsible for all **overhead damage** resulting from any incident; overhead damage is defined from ground to in excess of 6 feet from the ground. Damage **to windscreen, tyres** and punctures are the responsibility of the hirer. **You are required** to check the condition of **tyres** and **engine fluid levels** on a daily basis.
- The hirer is required to keep the motorhome under their control throughout the hire period. It must be **locked at all times when unattended.**

Breakdown

- In the unlikely event of a breakdown **RAC** emergency services are at the disposal of the hirer (**0330 1598714 - Policy Number SMIT63VR01**) The hirer is authorised to spend up to **£100.00** on repairs, this will be repaid on submission of **a valid receipt**. For repairs costing more than £100.00 prior approval from Beverly Motorhome Hire must be obtained.

Fuel & Gas

- The level of the fuel gauge will be noted upon collection and the hirer is responsible for returning the vehicle with the fuel gauge at approximately the same point.
- Two gas cylinders are supplied with **at least one full**, subsequent refills are the responsibility of the hirer who should ensure that refilled bottles are **the same size and fitting** and returned with the vehicle.

Animals

- Some animals are permitted by prior arrangement. Any damage incurred will be charged to the hirer in full.

Smoking

- **You are not permitted to smoke in our vehicles. IT IS AGAINST THE LAW.**

Availability

- Whilst we will make every effort to ensure that the reserved motorhome is available, if due to circumstances beyond our control this is not possible and an alternative suitable motorhome is not available our liability is limited to the refunds of all monies paid by you. Some features may differ slightly to those illustrated on the brochure / web site.

Agreement

- By making a booking and paying a deposit the Customer/Hirer is entering into a contract with Beverley Motorhome Hire and agrees to abide by Beverley Motorhome Hire's terms and conditions.